

ORIGINAL

OFFICIAL FILE

ILLINOIS COMMERCE COMMISSION FORMAL COMPLAINT

For Commission Use Only:

Case:

07-0559

Illinois Commerce Commission
527 E. Capital Avenue
Springfield, Illinois 62701

CHIEF CLERK'S OFFICE
2007 NOV 16 11:11 AM
ILLINOIS COMMERCE COMMISSION

Regarding a complaint by (Person making the complaint): Lee R. Epplen
Against (Utility name): Commonwealth Edison
As to (Reason for complaint) There have been an inordinate number of power outages in our neighborhood which primarily affects 12 homes. So far in 2007, there have been 10 such disruptions. We have been informed by Com Ed that the twelve homes involved are at the end of a circuit meaning any area power outage will also include the twelve affected homes. This seems hard to imagine in this day of technology. We have lost money on numerous occasions from spoiled food, computer hardware failure which is due to the outages and power spikes and potentially dangerous side effects of alarm and back-up pump system failure due to outages.
in Cook, County Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is 7000 N. Hiawatha Ave. Chicago, Ill 60646-1202
The service address that I am complaining about is Same as Above

My home telephone is [773] 775-5377

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at [] Same

My e-mail address is lepplen@yahoo.com I will accept documents by electronic means (e-mail) ☒ Yes ☐ No

(Full name of utility company) Commonwealth Edison Company (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

Chapter 220 ILCS Sec 30

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?

☒ Yes ☒ No

Has your complaint filed with that office been closed?

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☐ Yes ☐ No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

1. Since moving to this residence in 1992, I became aware of numerous and frequent power disruptions affect my home and eleven of my neighbors. Initially we are all told that the culprit is the large trees in our area and that trimming was planned.
 2. This year in addition to trees cited as a cause, we were also informed for the first time that our twelve homes were also on the 'end of a circuit', which they explained also victimized us with additional outages.
 3. So far this year we have had to replace a freezer, computer, and food
- Please clearly state what you want the Commission to do in this case:

(continued)

After fifteen years without a solution or remedy to this problem, I would like Commonwealth Edison to supply these homes with alternative power source.

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. Any personal information contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: 14 November 2007
(Month, day, year)

Complainant's Signature: [Signature]

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

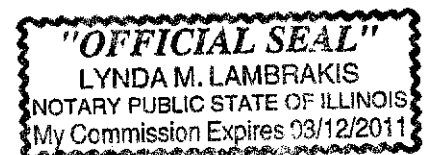
A notary public must witness the completion of this part of the form.

I, Lee R. Eppien, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

[Signature]
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) 11-14-07

[Signature]
Signature, Notary Public, Illinois



(NOTARY SEAL)

NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.

Complaint (Continued)

4. *To date in 2007, a computer has required replacement after it's internal components were destroyed due to power surges and disruptions. Replacing this system cost approximately \$1,800.00. A multi day power outage in August resulted in the loss of a freezer and it's contents. Cost of freezer replacement was approximately \$295.00 - Cost of food replacement is unknown.*
5. *The tree trimming programs to alleviate falling limbs as a cause factor in these outages is inadequate at best. Fifteen years waiting for a solution to this problem is long enough.*